

General Terms and Conditions (GTC)
Holiday Apartment – Reckeringstrasse 13, 44319 Dortmund (1st Floor)

1. Arrival & Departure

- **Check-in:** from 3:00 PM
- **Check-out:** by 10:00 AM latest
- **Late Check-out:** Over 90 minutes = extra night charged
- **No-show:** If no arrival by 10:00 PM, contract ends after 48 hours

2. Special Requests & Pets

- Only valid with written confirmation
- **Pets allowed** on request
- **Non-smoking** apartment

3. Payment

- **Deposit:** 50% within 3 days of booking confirmation
- **Balance:** 7 days before arrival
- Flat rate includes utilities within normal usage

4. Cancellation

- Up to 60 days before stay: **10% fee**
- Up to 7 days before stay: **90% fee**
- Less than 7 days: **100% fee**
- Replacement tenants allowed, subject to landlord approval

5. Tenant Responsibilities

- Treat apartment & inventory **with care**
- **Report damages** immediately
- On departure: remove personal items, dispose of trash, leave apartment **broom-clean**

6. Data Protection

- Personal data may be stored and processed as part of the rental agreement

7. Liability

- No liability for force majeure, power/water outages, etc.
- Tenant liable for **intentional or negligent damage**

8. Miscellaneous

- Photos/descriptions are realistic but may not be exact

- **House rules** will be provided separately and are binding
- **German law** applies; jurisdiction is landlord's residence